

RANDA D. WHARTON
CLERK OF SUPERIOR, STATE, & JUVENILE COURTS
THOMAS COUNTY, GEORGIA

www.thomascoclerkofcourt.org

P.O. BOX 1995
THOMASVILLE, GA 31799

Phone: (229)225-4108

Fax: (229)225-4110

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ATTENTION VETERANS:
DON'T BE TRICKED INTO PAYING FOR YOUR DD-214

Randa D. Wharton, Clerk of Superior Court of Thomas County, has been made aware of a company operating out of Phoenix, Arizona, that is charging veterans exorbitant fees to perform a service that is statutorily required to provide free of charge. Thanks to Patty Baker, Clerk of the Superior Court of Cherokee County for sharing this information. “DD214 Direct has been targeting veterans by charging between \$79 to \$138 dollar to file a veteran’s paperwork and return to them an emailed copy or a hard copy. In some instances, it has been reported that the veteran has been charged more than initially promised, has been sent the wrong copies, or never received any copies at all. “What this company is doing to these veterans who have fought for our country is inexcusable. It is always free to file and copies are always free.””

I would also like to re-iterate what Cherokee County Clerk shared in the importance for recording you DD214. When a veteran receives their discharge paperwork from the U.S. Government shortly after the veteran retires or is discharge, immediately bring that DD214 in to the Clerk of Court office in the county in which you live to get recorded for FREE. We will give you back the original that you provided to us and we will ask if you would like to go ahead and get a couple of FREE certified copies before you leave.

A veteran that has lost their DD214 before it was recorded can contact their nearest Veterans Affairs’ office to request a new copy. The Veterans Affairs’ office will help you obtain a copy of the United State National Archives Form 13038 or one that was issued by the U.S. Government. Or go to the U.S. National Archives at <https://www.archives.gov/>. Once you receive that paperwork, you or your family can bring it into our office to record for FREE.

PLEASE, PLEASE, Don’t be SCAMMED!

O.C.G.A. 15-6-78(a) Veterans not to be charged for recordation of discharge certificates.
All clerks of the superior courts are prohibited from charging any veteran a fee for recording his discharge certificate pursuant to Code Section 15-6-72.